

Dear visitors of the Health Center

In order to ensure that personal healthcare services are accessible and patient For those who speak only a foreign language, we inform you that:

1. Personal healthcare services must be provided by the Health Centre staff in the state language of Lithuania. Healthcare clerical work at the Health Centre is carried out in Lithuanian, medical documents (personal medical history, outpatient card, procedure appointments, etc.) are completed in Lithuanian. Diagnosis of the disease, medication prescriptions and prescriptions may be written in Latin or Lithuanian;
2. For patients who speak only a foreign language, the Health Center recommends that they contact an interpreter or a person who knows the language spoken by the patient and the state language for scheduled assistance. The Health Center also has a list of doctors and other healthcare professionals who can provide personal healthcare services in foreign languages. The specialists on the list, during their working hours, if necessary, can assist a foreign-speaking patient in receiving personal healthcare services at the Health Center. The list can also be found at the reception of the Outpatient Consultation Department of the Health Center.
3. Requests, complaints or suggestions to the Health Center shall be submitted only in the official Lithuanian language. If the patient does not speak the state language and there is no employee at the Health Centre who understands the foreign language in which the patient applies, when the patient applies to the Health Centre orally, a person who can translate the complaint or request into the state Lithuanian language, or an interpreter, must be present. Such a person or interpreter is invited by the patient applying to the Health Centre;

List of doctors and other healthcare professionals who can provide personal healthcare services in a foreign language

1. Abou Amra Aly Abdel Moaty Ali – English, Russian
2. Handous Tarek - English
3. Lukas Mikelionis – English
4. Gintautas Macevicius – Russian
5. Romualdas Titovas - Russian
6. Raimondas Navikas - Russian
7. Inna Virsiliene - Russian

List of reception staff who can serve patients in a foreign language

1. Rimante Tulminiene - English
2. Lapichina Virginija - Russian
3. Laimute Zymanciene – Russian